

Data on Health Claims Service Indicators

Repudiation and Outstanding Numbers (as on 31st August 2025)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	D. Claims Repudiated	203.00	-	-	-	1,46,48,469.00	-	-	-
	F. Outstanding at the end	457.00	-	18.00	-	4,37,88,684.49	-	48,68,755.00	-
May	D. Claims Repudiated	456.00	-	-	-	4,23,01,129.00	-	-	-
	F. Outstanding at the end	504.00	-	18.00	-	4,77,53,026.05	-	48,68,755.00	-
June	D. Claims Repudiated	697.00	-	-	-	6,37,04,815.00	-	-	-
	F. Outstanding at the end	519.00	-	17.00	-	5,24,15,401.39	-	48,49,884.00	-
July	D. Claims Repudiated	1,032.00	-	-	-	9,26,73,072.00	-	-	-
	F. Outstanding at the end	539.00	-	18.00	-	5,77,79,890.30	-	53,64,884.00	-
August	D. Claims Repudiated	1,330.00	-	1.00	-	11,48,35,326.86	-	2,00,000.00	-
	F. Outstanding at the end	745.00	-	18.00	-	6,72,44,663.97	-	53,64,884.00	-

Repudiation and Outstanding Ratios (as on 31st August 2025)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	Outstanding ratio (F / A+B)	27%	-	95%	-	35%	-	98%	-
	Repudiation ratio (D / A+B-F)	16%	-	-	-	18%	-	-	-
May	Outstanding ratio (F / A+B)	17%	-	90%	-	23%	-	96%	-
	Repudiation ratio (D / A+B-F)	18%	-	-	-	27%	-	-	-
June	Outstanding ratio (F / A+B)	12%	-	89%	-	19%	-	96%	-
	Repudiation ratio (D / A+B-F)	19%	-	-	-	28%	-	-	-
July	Outstanding ratio (F / A+B)	10%	-	90%	-	16%	-	97%	-
	Repudiation ratio (D / A+B-F)	20%	-	-	-	30%	-	-	-
August	Outstanding ratio (F / A+B)	11%	-	86%	-	15%	-	93%	-
	Repudiation ratio (D / A+B-F)	21%	-	33%	-	29%	-	52%	-