

Data on Health Claims Service Indicators

Repudiation and Outstanding Numbers (as on 28th February 2026)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt businesses	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt businesses
April	D. Claims Repudiated	203.00	-	-	-	1,46,48,469.00	-	-	-
	F. Outstanding at the end	457.00	-	18.00	-	4,37,88,684.49	-	48,68,755.00	-
May	D. Claims Repudiated	456.00	-	-	-	4,23,01,129.00	-	-	-
	F. Outstanding at the end	504.00	-	18.00	-	4,77,53,026.05	-	48,68,755.00	-
June	D. Claims Repudiated	697.00	-	-	-	6,37,04,815.00	-	-	-
	F. Outstanding at the end	519.00	-	17.00	-	5,24,15,401.39	-	48,49,884.00	-
July	D. Claims Repudiated	1,032.00	-	-	-	9,26,73,072.00	-	-	-
	F. Outstanding at the end	539.00	-	18.00	-	5,77,79,890.30	-	53,64,884.00	-
August	D. Claims Repudiated	1,330.00	-	1.00	-	11,48,35,326.86	-	2,00,000.00	-
	F. Outstanding at the end	745.00	-	18.00	-	6,72,44,663.97	-	53,64,884.00	-
September	D. Claims Repudiated	1,652.00	-	1.00	-	13,83,73,417.86	-	2,00,000.00	-
	F. Outstanding at the end	645.00	-	19.00	-	7,97,81,022.08	-	62,58,257.00	-
October	D. Claims Repudiated	2,242.00	-	-	-	15,99,37,835.03	-	-	-
	F. Outstanding at the end	631.00	-	18.00	-	6,49,31,826.89	-	54,58,257.00	-
November	D. Claims Repudiated	2,146.00	-	1.00	-	17,82,47,877.03	-	2,00,000.00	-
	F. Outstanding at the end	649.00	-	17.00	-	7,53,85,644.73	-	53,18,747.00	-
December	D. Claims Repudiated	2,409.00	-	1.00	-	21,11,80,854.03	-	2,00,000.00	-
	F. Outstanding at the end	600.00	-	17.00	-	6,54,80,245.89	-	54,09,847.00	-
January	D. Claims Repudiated	2,629.00	-	3.00	-	23,23,02,147.03	-	11,00,000.00	-
	F. Outstanding at the end	691.00	-	17.00	-	7,42,52,472.59	-	54,09,847.00	-

February	D. Claims Repudiated	2,831.00	-	3.00	-	24,59,02,475.03	-	11,00,000.00	-
	F. Outstanding at the end	665.00	-	16.00	-	7,42,41,621.37	-	52,68,069.00	-

Navi General Insurance Limited

E: insurance.help@navi.com | T: 1800 123 0004 | www.navi.com/insurance | CIN: U66000KA2016PLC148551

Registered Office: Vaishnavi Tech Square, 10th Floor, Iballur Village, Begur Hobli, Bengaluru, Karnataka- 560102

Repudiation and Outstanding Ratios (as on 28th February 2026)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	Outstanding ratio (F / A+B)	27%	-	95%	-	35%	-	98%	-
	Repudiation ratio (D / A+B-F)	16%	-	-	-	18%	-	-	-
May	Outstanding ratio (F / A+B)	17%	-	90%	-	23%	-	96%	-
	Repudiation ratio (D / A+B-F)	18%	-	-	-	27%	-	-	-
June	Outstanding ratio (F / A+B)	12%	-	89%	-	19%	-	96%	-
	Repudiation ratio (D / A+B-F)	19%	-	-	-	28%	-	-	-
July	Outstanding ratio (F / A+B)	10%	-	90%	-	16%	-	97%	-
	Repudiation ratio (D / A+B-F)	20%	-	-	-	30%	-	-	-
August	Outstanding ratio (F / A+B)	11%	-	86%	-	15%	-	93%	-
	Repudiation ratio (D / A+B-F)	21%	-	33%	-	29%	-	52%	-
September	Outstanding ratio (F / A+B)	8%	-	86%	-	14%	-	94%	-
	Repudiation ratio (D / A+B-F)	21%	-	33%	-	29%	-	52%	-
October	Outstanding ratio (F / A+B)	6%	-	86%	-	10%	-	85%	-
	Repudiation ratio (D / A+B-F)	24%	-	-	-	28%	-	-	-
November	Outstanding ratio (F / A+B)	6%	-	77%	-	11%	-	81%	-
	Repudiation ratio (D / A+B-F)	21%	-	20%	-	28%	-	16%	-
December	Outstanding ratio (F / A+B)	5%	-	77%	-	8%	-	81%	-
	Repudiation ratio (D / A+B-F)	21%	-	20%	-	29%	-	3%	-
January	Outstanding ratio (F / A+B)	5%	-	71%	-	9%	-	71%	-
	Repudiation ratio (D / A+B-F)	21%	-	43%	-	29%	-	50%	-
February	Outstanding ratio (F / A+B)	20%	-	38%	-	28%	-	46%	-
	Repudiation ratio (D / A+B-F)	5%	-	67%	-	8%	-	69%	-

Navi General Insurance Limited

E: insurance.help@navi.com | T: 1800 123 0004 | www.navi.com/insurance | CIN: U66000KA2016PLC148551

Registered Office: Vaishnavi Tech Square, 10th Floor, Iballur Village, Begur Hobli, Bengaluru, Karnataka- 560102