

Data on Health Claims Service Indicators

Repudiation and Outstanding Numbers (as on 31st May 2026)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	D. Claims Repudiated	217	-	-	-	1,91,53,229.00	-	-	-
	F. Outstanding at the end	652	-	16	-	7,53,74,557.00	-	53,54,969.00	-
May	D. Claims Repudiated	419	-	-	-	3,81,60,259.00	-	31,700.00	-
	F. Outstanding at the end	791	-	19	-	10,47,85,837.58	-	54,19,989.00	-

Repudiation and Outstanding Ratios (as on 31st May 2026)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	Outstanding ratio (F/ A+B)	35%	-	100%	-	49%	-	100%	-
	Repudiation ratio (D / A+B-F)	18%	-	-	-	24%	-	-	-
May	Outstanding ratio (F/ A+B)	26%	-	70%	-	42%	-	97%	-
	Repudiation ratio (D / A+B-F)	18%	-	-	-	27%	-	-	-