Data on Health Claims Service Indicators

Repudiation and Outstanding Numbers (as on 30th September 2026)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	**D. Claims Repudiated**	217	-	-	-	1,91,53,229.00	-	-	-
	F. Outstanding at the end	652	-	16	-	7,53,74,557.00	-	53,54,969.00	-
May	**D. Claims Repudiated**	419	-	-	-	3,81,60,259.00	-	31,700.00	-
	F. Outstanding at the end	791	-	19	-	10,47,85,837.58	-	54,19,989.00	-
June	**D. Claims Repudiated**	664	-	-	-	6,21,90,600.00	-	-	-
	F. Outstanding at the end	714	-	16	-	9,87,80,946.75	-	54,42,829.00	-
July	**D. Claims Repudiated**	893	-	-	-	8,53,50,574.00	-	-	-
	F. Outstanding at the end	746	-	16	-	9,86,72,621.90	-	54,42,829.00	-
August	**D. Claims Repudiated**	1,109	-	-	-	10,36,57,994.00	-	-	-
	F. Outstanding at the end	857	-	16	-	8,62,03,777.74	-	54,62,829.00	-
September	**D. Claims Repudiated**	1,308.00	-	40.00	-	12,33,13,876.36	-	6,33,794.26	-
	F. Outstanding at the end	737.00	-	41.00	-	8,53,39,308.47	-	58,51,500.00	-

Repudiation and Outstanding Ratios (as on 30th September 2026)

Status	Status	Count				Amount			
		Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
April	**Outstanding ratio (F/ A+B)**	35%	-	100%	-	49%	-	100%	-
	Repudiation ratio (D / A+B-F)	18%	-	-	-	24%	-	-	-
May	**Outstanding ratio (F/ A+B)**	26%	-	70%	-	42%	-	97%	-
	Repudiation ratio (D / A+B-F)	18%	-	-	-	27%	-	-	-
June	**Outstanding ratio (F/ A+B)**	16%	-	100%	-	29%	-	100%	-
	Repudiation ratio (D / A+B-F)	17%	-	-	-	25%	-	-	-
July	**Outstanding ratio (F/ A+B)**	12%	-	100%	-	23%	-	100%	-
	Repudiation ratio (D / A+B-F)	17%	-	-	-	25%	-	-	-
August	**Outstanding ratio (F/ A+B)**	11%	-	100%	-	16%	-	100%	-
	Repudiation ratio (D / A+B-F)	16%	-	-	-	24%	-	-	-
September	**Outstanding ratio (F/ A+B)**	8%	-	20%	-	14%	-	71%	-
	Repudiation ratio (D / A+B-F)	15%	-	25%	-	23%	-	27%	-